

USER REQUEST TO RESEND THE ACTIVATION EMAIL



1. If User registered himself but didn't get (or believes he did not get 😊) the invitation Email with the activation link, he can click the "Help" link in the navigation bar of the BrainChain login page at www.brainchainmission.org :

BRAIN < > CHAIN Help EN

Welcome to BrainChain

Email
Email

Password
Password

Log in

[Forgot your password?](#) [No account yet? Create account here!](#)

2. This will open a help page:

BenevolentEars@brainchainmission.com.', a link 'Return to login page', a section title 'Questions and answers', and a bullet point '• I didn't receive my activation email' followed by the text 'If you didn't receive your activation email, you can request it again [here](#).'."/>

BRAIN < > CHAIN Help EN

Should you have problems or questions, feel free to reach out to BenevolentEars@brainchainmission.com.

[Return to login page](#)

Questions and answers

- I didn't receive my activation email
If you didn't receive your activation email, you can request it again [here](#).

To proceed, the User clicks the "here" - link right after the "I didn't receive my activation Email" line.



3. This brings the User to a page where he needs to re-enter the Email address *with which* he registered his Account :

The screenshot shows a web interface for the BRAIN > CHAIN application. At the top left, the text 'BRAIN > CHAIN' is displayed. At the top right, there is a 'Help' link and a language dropdown menu set to 'EN'. In the center of the page, there is a link 'Return to login page'. Below this link is a light gray box containing the text 'Please enter the email of the account to resend activation'. Inside this box, there is a text input field with the value 'a3@gmail.com' and a blue button labeled 'Resend'.

4. Hitting "Resend" will sent another activation mail :

The screenshot shows the same web interface as the previous one, but with a confirmation message. The text 'Return to login page' is still present. Below it, the message 'Activation is successfully sent again!' is displayed in a smaller font.